



2013/2014 Annual Report

## President's Message

As my presidency brings MJMC into another year I'm reminded of the importance of our work. As we celebrate forty (40) years of service to the community I'm also encouraged of how MJMC has grown into such a professional organization. As we move forward, I'm confident we have the means to research and assess areas for improvement so that we continually adopt best practice in achieving our desired outcomes while strengthening our partnerships within the larger community.



Our 2014-2015 management agenda is our compass for the next year of our journey. Strengthening our position in the community by outreaching to like minded organizations, hence leveraging sustainability, is an integral part of our strategy. As a responsible corporate citizen, committed to helping newcomers integrate into our community, we are contributing to the social and economic well of Canada. We have a strong portfolio which provides innovative, creative and simplicity-led solutions to many of the issues associated with the provision of refugee and immigration services. It's this demand based on the premise of self-determination, a life and home in a stable society and a sense of happiness which makes this country "our shared Canada" a great place to live.

As we carry on into the future we need only be reminded of the diversity of our past. We draw our strength from this vantage point. We appreciate and understand that being adept to change, staying focused on our mission and objectives and seizing the opportunity to grow and enhance our services is not only achievable but in the best interests of our com-

munity. The approach has worked for 40 years and we look forward to promoting the advantages of Multiculturalism along with an understanding and appreciation of our cultural diversity towards a better and inclusive Canada.

We also look forward to renewed support from our founding members – the many cultural associations, groups and societies - as they hold the key to unlocking the full potential of MJMC. All associated with MJMC and those that have an interest in our work are encouraged to bring forward their views, experience and expertise by getting involved. Together we become one.

On behalf of the Board of Directors and the staff of MJMC, thank you to the entire community for your continued support of our endeavors.

Sincerely



Mark Schnell, President

## Our Objectives

- (1) To provide direct settlement, adaptation and integration services to newcomers in Moose Jaw and area
- (2) To discourage racial and cultural discrimination by encouraging an understanding of and an appreciation of our cultural diversity
- (3) To act as a forum from which newcomers' issues and concerns can be collectively raised
- (4) To promote awareness and understanding between the newcomer to Canada and the community
- (5) To promote and to encourage the retention of language and culture as essential components of Multiculturalism
- (6) To act as a consultant for cultural and ethnic groups or any other groups with an interest in ethnic and cultural matters
- (7) To promote co-operation and mutual understanding amongst Canadians

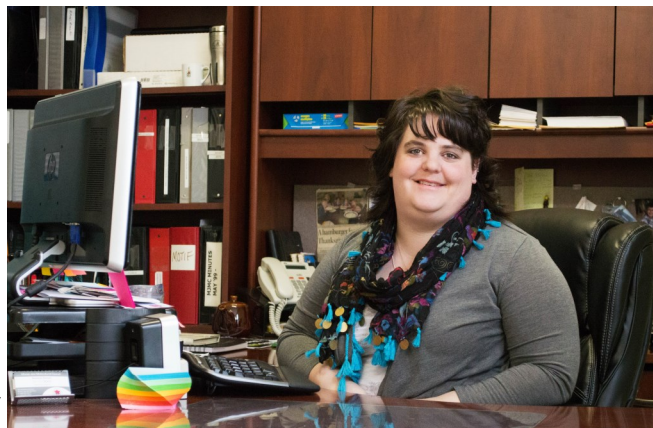
## Board of Directors

- President**  
Mark Schnell
- Treasurer**  
Gerald Hicks
- Secretary**  
Mary Tkach Vangsnes
- Directors**  
Yvonne Bernard  
Lydumila Tomas



## Executive Director's Message

It is my pleasure to present to you the 2013/2014 MJMC Annual Report. This is my first full year as the Executive Director and it has been filled with a lot of learning, some challenges, but most importantly many successes. These successes would not have been possible without the amazing and dedicated team of staff we have here at the Moose Jaw Multicultural Council. Their hard work and passion for what we do is really the reason that I am able to present you with a report that is filled with many new activities and initiatives set out to benefit the clients we serve and the community of Moose Jaw.



This past year has been focused on developing & strengthening new & existing partnerships, identifying gaps in service and responding to those gaps by creating new and expanding existing services that meet the needs of our clients. Some of these initiatives include: expanding SWIS services into rural communities in southern Saskatchewan, representing the voice of newcomers on various committees throughout the city, participating provincially and nationally to influence immigration and settlement policies, and delivering anti-racism workshops to over 900 children and youth.

As we move forward into our 40th year we realize more than ever the sheer importance of building a welcoming community. We are in a time where immigration is at a peak and we are well aware that this trend will continue to rise for years to come. Canada is a desirable country to live and work in, we should be proud of this; but we do have some work to do to meet the expectations that have been set out for us. I believe that building strong partnerships across sectors are essential in becoming a more inclusive and welcoming community. We have made progress in this area but we want to keep the momentum going and continue to move in a direction where newcomers are able to access mainstream services without fear of being excluded.

If I had to pick a motto for this coming year it would read something like this: “Our Clients are Your Clients”. While we give support to newcomers and help them on their journey to becoming independent contributing members of society we also want to help our community colleagues in being comfortable and equipped to serve our newcomer population. Our clients are really your clients and while we are specialized in settling newcomers our community partners are experts in areas where we do not specialize. I believe finding a balance and helping each other achieve our own goals is really the key here and this is something we will be striving for.



Here is to another 40 years!! Lastly, I would like to say a very special thank you to all of our funding partners but in particular Citizenship and Immigration Canada and the Saskatchewan Government (Ministry of Economy and Ministry of Education). Without your guidance and support, both financially and professionally, much of what we do would not be possible. We look forward to working in partnership with you for years to come.

Sincerely,



Stefanie Palmer, Executive Director

Mission Statement

The Moose Jaw Multicultural Council welcomes and integrates newcomers to Canada, and develops harmonious relations among Canadians, through programs and activities that recognize, respect and promote the positive aspects of cultural diversity, and that seek to discover, encourage and develop commonalities among people.

Core Services

Language Instruction for Newcomers  
Language Assessment  
Information & Orientation  
Resettlement Assistance Program  
Settlement Workers in Schools  
Newcomer Welcome Centre  
Daycare Center  
Career & Employment Program  
Summer Program



Community Partners

Hunger in Moose Jaw  
Scotia Bank  
Five Hills Health Region  
Prairie South School Division  
Holy Trinity Catholic School Division  
Hillcrest Apostolic Church  
Moose Jaw Art Museum & Art Gallery  
Kliniek on Main  
Moose Jaw Public Library  
Moose Jaw Literacy Network  
City of Moose Jaw

Community Involvement

Regional Intersectoral Committee Member  
City of Moose Jaw Cultural Diversity Committee Member  
Community Threat Assessment Committee Member  
Partners Against Violence Committee Member  
Sidewalk Days Committee Member  
Hosted Public Anti-Racism Events  
Hosted World Refugee Day Events  
Provided Cultural Adaptation Training Sessions  
SIAST Welcome Week  
TESL Saskatchewan Board Member  
SAISIA Board Member  
Moose Jaw Literacy Network Advisory Committee

## 2014 Business Excellence Pioneer Award Winner

The Moose Jaw Multicultural Council is extremely proud to announce that we were presented the Pioneer Award on behalf of the Moose Jaw District Chamber of Commerce at the 2014 Moose Jaw Business Excellence Awards.

The Pioneer Award “is designed to recognize pioneer and cornerstone business leaders in Moose Jaw & District who have demonstrated excellence over an extended period of time and whose business has contributed to the economic well-being of Moose Jaw and district. “

The MJMC is honored to receive this award after 40-years of service as the cities only Settlement Serving Agency. We look forward to continued success in aiding newcomers to Canada, promoting the positive aspects of cultural diversity and discouraging discrimination in all forms while fostering awareness and understanding between newcomers to Canada and the community. Here is to another 40 years of excellence!!





## Exploring 40-Years of History

In an effort to learn more about the organization and to understand why we offer the services we do at the MJMC, our Administrative Assistant, Kevin Dennison, took it upon himself to catalogue and scan the 40-Years worth of photographs and newspaper clippings stored at our main offices.

Kevin was able to trace the MJMC all the way back to its formation in 1974 as a sub-committee of the Canada Week Planning Committee. Decade by decade we learned about how the Motif Multicultural Festival came into existence, when the MJMC got its first office, and how each of our existing programs evolved into what they are today. We also discovered how the MJMC acquired Happy Valley Park and with the help of newcomers and locals alike, built the once severely damaged flood zone into a beautiful public park.

Kevin uploaded all of the scans on social media, drawing a great deal of attention from our local radio station and news papers. On January 30, 2014 he was invited out to the Moose Jaw Public Library to share his findings with the public in an extremely well received 2-hour long presentation. There were approximately 20 staff and community members in attendance.

## Cultural Groups Elect Executive

Sam Petrescue has been elected president of the Moose Jaw Multicultural Council for the coming year.

Four other executive officers were also chosen Wednesday at a meeting of the group. They include: Chad Thakkar, vice-president; Mrs. Shirley Giofu, secretary; John Ogebowski, treasurer; and V. Khakhar, director of social activities.

Ten ethnic groups are represented in the local organization which hopes to launch a program this year for construction of a multi-cultural centre in Moose Jaw.

Detailed plans for this project as well as election of other officers will be considered at the next executive meeting to be held Oct. 17, 1974



SAM PETRESCUE

### EVENTS BEGIN JUNE 21 1975

## Full week of national activities planned for city

Plans are now in the final stages for the Canada Week celebrations in Moose Jaw June 21 to June 29.

The Canada Week committee with chairman Frank Klassen, has been meeting regularly for quite some time now.

As Canada Week approaches tentative plans are beginning to take form and the committee has set up a temporary schedule of events for each day.

Saturday, June 21 will be "Armed Forces Day" and will be the first day of celebrations. The committee is hoping for good weather for this day as many events are planned for the outdoors.

The day will begin (possibly at 1 p.m.) with a parade down Main St. featuring bands, floats and members of the armed forces. Entries are still being taken from anyone wishing to enter floats in the parade. The parade will end in Crescent Park where the official opening ceremonies will be held.

At this time Miss Canada Week will be crowned. Later that evening, the winner will be presented with her gifts from

various participating merchants.

Sunday is scheduled to be "Family Day". This day will be marked with observances in individual churches as well as the possibility of an open air ceremony in the park at night. There will be a band concert in Crescent Park in the afternoon with massed choirs joining in with bands.

The city will be honored Monday, "Moose Jaw Day". Guided tours of city hall, police station, fire hall, hospitals and the Canadian Forces Base will be held in the morning. There is a possibility that the new Canada Packers plant will be opened this day.

A public citizenship court will be held in the Peacock Auditorium and everyone is invited to attend. The new citizens will be recognized at an open city council meeting later in the day and again at a civic reception. During the day Bobby Gimby will be visiting a number of the elementary schools.

Tuesday, June 24 will be "Bobby Gimby Day". Mr. Gimby will continue to visit the

schools in the morning and will hold a rehearsal for the evening concert in the afternoon. "Bobby Gimby and the Moose Jaw Kids" a special concert will be held at the Peacock auditorium in the evening.

Although the plans for Wednesday are still tentative, it is shaping up into an action packed day. It is scheduled to be "Pioneer Appreciation Day" with an afternoon program at the museum south of Moose Jaw planned, arranged by the South Central Recreation and Parks Association.

Some of the events tentatively planned for the day include the opening of the museum for the season, making of candy and bread, wagon and cutter rides, a square dance, a box lunch auction, a barber in an old barber shoppe, the XYZ players will be putting on a play and there is a possibility of an old fashioned wedding taking place.

"Saskatchewan Day" will be held Thursday. The works of Saskatchewan Writers and artists will be on display at the Mall and the writers and artists will be on hand to chat with

people and sign autographs.

It will also be the first day of the annual sidewalk days in Moose Jaw. The Folkloric Festival Part One will be held in the Peacock auditorium and will be sponsored by the Moose Jaw Multi Cultural Council.

Friday will be "Good Neighbor Day" with a dedication of Good Neighbor Park. Tourists will receive tours of the city. The committee is also promoting block parties to get to know your neighbors. The evening will see the Folkloric Festival Part Two as well as an Art School Film and Slide Show at the Saskatchewan Technical Institute.

Saturday will be "International Day" and will see a "Marketplace" at St. Andrew's United Church. The Multi Cultural Society will hold its international smorgasbord again this year ending in a dance featuring "Betty and her Brothers Five". Times and places have yet to be announced.

Sunday, June 29 will be the Air Show at Canadian Forces Base Moose Jaw, and the closing

ceremonies of an active week.

All through the week contests will be run. One of these includes window decorations for stores. As yet, there have been no official entries but some stores have indicated an interest. Any store interested in entering is asked to contact the Chamber of Commerce.

A literary contest for school students has passed its deadline for entries and competitions are now being judged. A second contest was cancelled.

The queen contest has been under way in the city for some time and the 19 girls involved will be featured in a talent show at 7:30 p.m. Tuesday at St. Andrew's United Church where they will each give a two minute talk on an assigned topic as well as do something with their own talent.

A Canada Week information desk has been set up at city hall where tickets may be purchased for the various shows and information on any of the functions is available. Not all of the shows are charging admission and this information will also be available at the desk.



## Finance & Administration



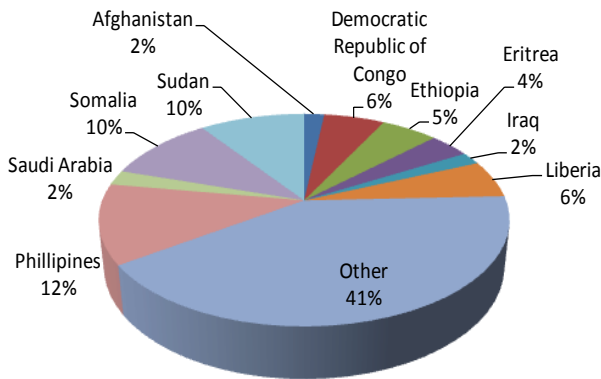
Our finance department is made up of one individual, **Gail Ennis**, and she is responsible for everything finance related from filing claims, working with managers to ensure budgets are allocated accordingly for each program, payroll, to everyday accounting. She also acts as relief for our administrative assistant and fills in wherever we need her areas of expertise and interest. Gail is also a huge support to the Motif Multicultural Festival Coordinator.

Our administrative assistant is **Kevin Dennison**. Kevin is very talented when it comes to writing and much of what you see in this report and our newsletters is his work. His position is responsible for writing newsletters, initial client contact, acting as admin support for the entire organization, reception, and so much more. Aside from his daily responsibilities, Kevin has also taken on a number of projects to interact with the community. Kevin has also been working on developing a better inventory system, creating a more effective way of logging volunteer hours and has been cataloguing the books, videos and CDs in the building.

Information, Orientation & Settlement Services

Individual & Unique Clients

YEAR	2013/2014	2012/2013	2011/2012
CLIENTS	270	219	171



Top Source Countries

The settlement program was able to help many newcomers understand their settlement options and gain a better understanding of Canada’s systems and culture. Through referring and linking clients to outside community services, the settlement team was able to orientate clients on different processes. Assisting newcomers in understanding how certain community services/programs work has given our clientele the proper tools to become independent and gain the skills and knowledge they require to do things on their own. By guiding clients through these different processes, they become successful in making their own decisions with

confidence, and they begin to contribute their skills and abilities to their community, province, and country. Other important aspects of the settlement program include: recruiting volunteers, raising community awareness, advocating on behalf of our clients, and planning special events.

Information and Orientation

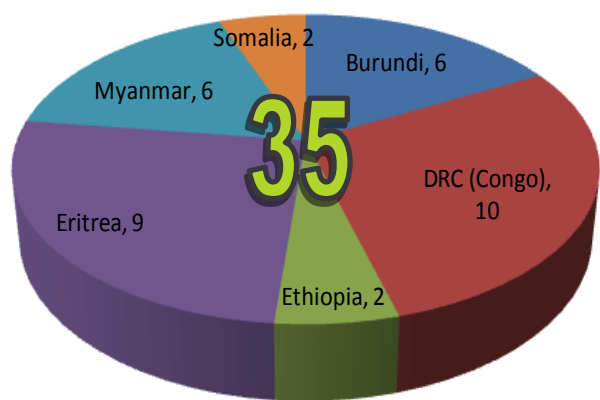
Giving information and orientating clients to various services within the community is essential. Topics often include (but are not limited to): healthcare system, banking, legal system, taxes, educational system, mandatory and voluntary government programs, basic life-skills, healthy life choices, cooking in Canada, parenting in Canada and much more. The end result of giving information and guiding newcomers through orientation is that clients are eventually able to guide themselves though often complicated Canadian systems, are able to make informed decision on their own and are truly integrated into the community and contributing their skills and abilities with ease.

OUTCOMES

- Clients have timely, useful and accurate information needed to make informed settlement decisions
- Clients are connected to the broader community and social networks
- Clients are familiar with resources in the community and able to make appropriate choices
- Clients understand life in Canada including laws, rights, responsibilities and how to access community resources
- The community has a better understanding of the clients needs, backgrounds and culture

## Resettlement Assistance Program (RAP)

The Resettlement Assistance Program is designed for Government Assisted Refugees and it is a program that offers direct and immediate services that assist in the resettlement process. Activities in the RAP program included: airport reception, basic & financial orientation, providing temporary accommodations, locating permanent accommodations, needs assessment and settlement planning, life skills sessions, re-orientation, interpretation services, and home visits.



## OUTCOMES

- Clients had their immediate and essential needs met
- Assistance to clients was timely, accessible, useful and client focused
- Clients were adequately informed about life in Canada
- Clients had access to health, banking and were linked to CIC settlement and other government services
- Clients increased their life skills, knowledge and means to live safely and independently
- Clients were connected to the broader community

### Settlement Services 2013/2014 Staff

Manager—Patricia Davies

Settlement Workers—Lauren Stennett, Melissa Mitchell, Haley Gordon, Danee VanTassel



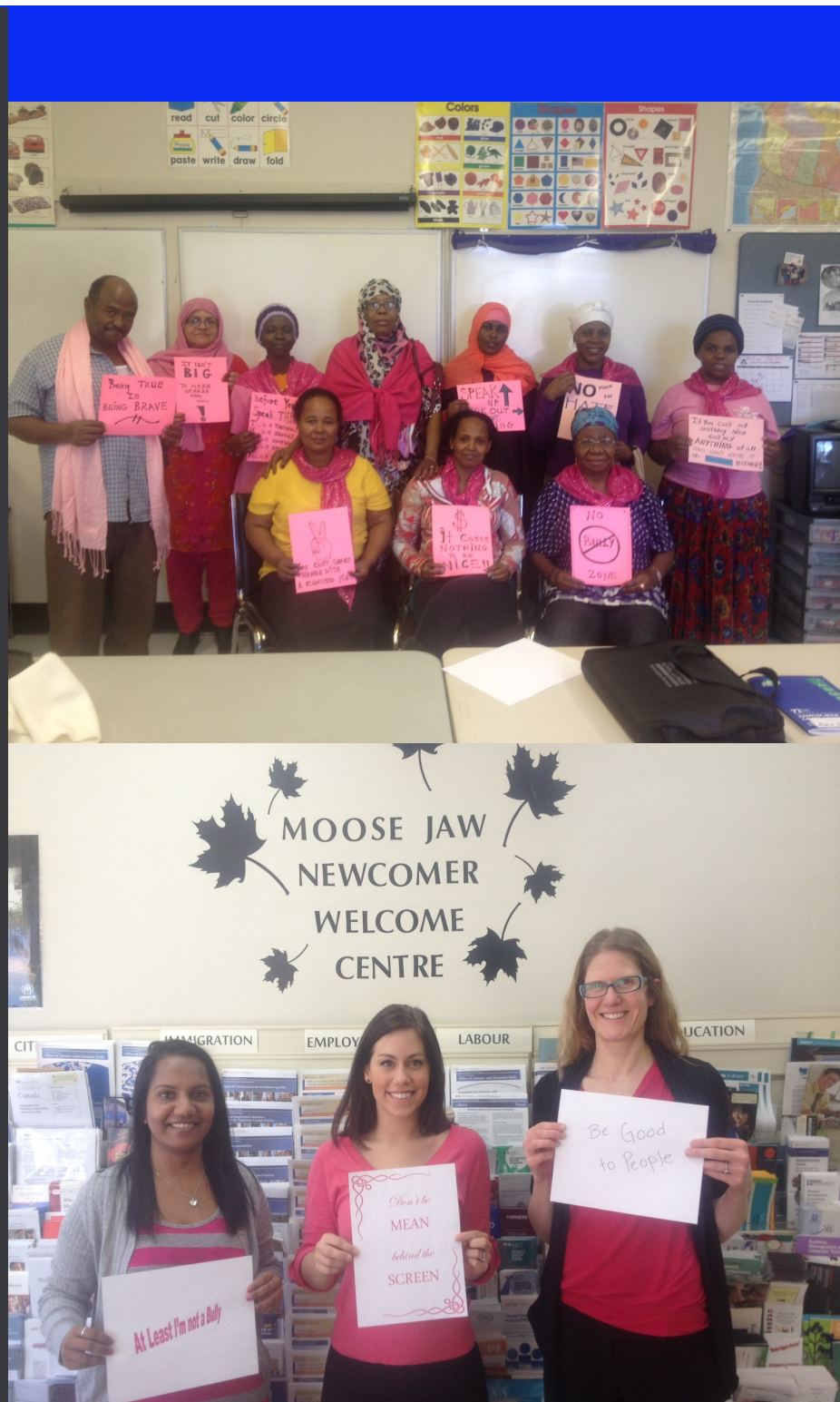


## 2014 Pink Shirt Day Campaign

Bullying can have quite the affect on newcomer families and children who may face varying degrees of harassment, intimidation, discrimination and racism because of their ethnicity, on a daily basis. Specific examples of bullying include name calling, use of racial slurs or derogatory terms, social exclusion, spreading rumors, physical harassment, threatening remarks and destruction of personal property. All of which can appear in bullying regardless of your age or the environment you find yourself in.

According to a 1997 investigation discussed in a Canadian Newcomer Magazine article entitled “Bullying and Harassment: Is It Funny Until Somebody Gets Hurt?”, 14% of Elementary School children are bullied because of their race.

The MJMC believes it is important to encourage newcomers to engage in conversation on the issue of bullying. Be they female or male, young or old, we hope to show them how damaging bullying can be, what are some safe ways an individual can walk away or stand up for themselves and the steps that can be taken to report assault.



## Language Instruction for Newcomers (LINC)



**Carol Moran**



**Laura Butt**



**Doug Cassidy**

# 94 Students Enrolled 2013/2014

LINC students in Laura Butt's class learned all about the Canadian government, legislation, rights and protections, municipalities, Canada's justice system, laws and bylaws, Canadian history, Canadian culture and identity, the geography and regions of Canada, highway driving, map reading and safety in travelling long distance between provinces. Students were also taught a great deal about a variety of personal and communal topics such as employment, renting a home, housing issues, taking care of your house, recycling and electronics disposal, winter safety, using the phone book, understanding public transit, interacting with banks, Canadian currency and much more.

Carol Moran's class subjects were selected from the needs assessments done by the learners. Monthly themes also sometimes had things added as the class indicated deficiencies that they had discovered as they were learning. Summer safety, summer recreation, preparing for the kids to go back to school, surviving on a budget, preparing for winter, identifying needs and setting goals as well as a month focused on general health.







**Reading Together**

Volunteers from the Five Hills Health Transition to Employment program joined us once a month for a morning of reading together. These sessions were helpful for the learners to practice English with people from the community. As these volunteers were in the process of looking for jobs, it was helpful for our learners to be able to discuss employment with people actively looking for work.

Doug Cassidy spent the early months of our last fiscal year focused on workplaces and health and wellness. Students spent April talking about types of jobs, how to find them, resume preparation, preparing for an interview and workplace safety. He spent the remainder of the spring months teaching students about cooking, kitchen safety, eating healthy, reading ingredients and safe food handling then learned about the human body shared stories of various illnesses and injuries and making doctor appointments. Summer focused on lessons such as: taking the bus and understanding schedules, and driving safety. Other lessons consisted of: energy conservation, living green, First Nations studies, weekly topics dedicated to family life, the Canadian education system, housing, taxes, the community of Moose Jaw.

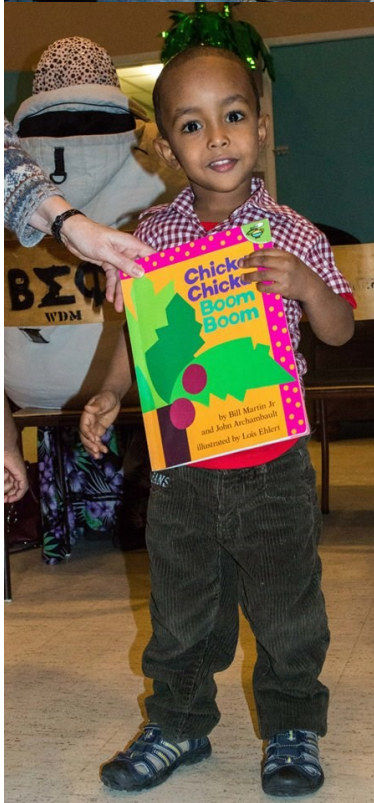


**Field Trips**  
Wakamow Park  
Wanuskewan Heritage Park  
Moose Jaw Fire Hall  
Yara Centre  
Saskatchewan Science Centre  
South Hill Bowling Centre

## OUTCOMES

- Learners have improved English capability (listening, speaking, reading and writing)
- Learners have language and life skills needed to function in Canadian Society
- Learners have improved literacy skills
- Teachers have valuable resources to assist them in providing high quality programming





## Family Literacy Day

The MJMC continued its annual tradition of promoting literacy for women, men, children and families. On January 17th, 2014, LINC students, staff, clients and families met to enjoy a good book together and set realistic goals for their own progress with reading and writing comprehension. The whole idea was to encourage them to set aside even just a little bit of time each day that would be spent sitting down as a family and reading together.

Even just 15 minutes of reading can dramatically improve a child's literary skill set and broaden their understanding of the world around them. Likewise, it is incredibly beneficial for newcomer adults learning how to speak, read and write in our LINC program to do the same.

Why is literacy so important? Literacy is fundamental to building strong interpersonal and professional communication skills. It also opens up even more opportunity to seek further education and mastery in your career. Whether it's learning a city's bus schedule, looking at ingredients on food in the grocery store, attaining your driver's education or utilizing and understanding basic technology, literacy is deeply intertwined within our daily lives.

## Evening English Classes (Stage 1)



Amanda Gerdes



Joie MacDonald

Evening class students learn much of the same that our daytime LINC classes do.

After approximately 3 years with the MJMC as our Stage 1 English Instructor, Amanda Gerdes left the organization to pursue new academic goals. In January of 2014, Joie McDonald was hired as our Evening English Class Instructor.

Since beginning, Joie has placed an emphasis on teaching what the students are going through in their daily lives. This has included identifying specific Canadian holidays every month, lessons on the city's infrastructure,

discussion of current local affairs, different types of emergency service providers and how to utilize, and sharing/exchanging the culture and customs of students.

In February, the beginner's class shared their experiences of winter driving in Canada. Most of these students were from a warm country where they had not experienced blizzards, icy roads and car maintenance in below freezing temperatures. This lesson was essential for them as Joie introduced them to the Highway Hotline, taught them how to read the online maps and explained how road conditions could affect them while traveling. Students also watched a short video clip on how to prepare their vehicles, pack supplies in case of emergencies on the road and how to drive safely in extreme weather conditions.

From March to April, the advanced class learned about the Canadian education system such as how to report absences in their child's school, how to read report cards, and what to do during parent-teacher interviews. On April 3<sup>rd</sup>, the evening class had a guest speaker from Cornerstone High School who gave a presentation on Canadian Education from her own experience of teaching both elementary and high school.





## Employment and Career Preparation Program (EP)



From April 1, 2013 to March 31, 2014, 32 participants entered the Employment Preparation Program; 20 of which have been employed and 10 who are enrolled in educational training. Of those 32 participants 10 are still in progress within the EP Program going into this new fiscal year and 5 have moved out of province. Along with those 32 enrolled participants the program also helped an additional 36 newcomers per month with: individual career counselling, resume creation, job search assistance, employer referrals and labour market information.

Monica Taylor, Employment Coordinator at the MJMC has gone above and beyond in her efforts with attaining access to resources, jobs, volunteer opportunities and education for our clients.

Throughout the month of April, she arranged for her clients to be given a tour around the Salvation Army to learn how the organization worked and what volunteerism means. On May 22nd, she visited the Thunder Creek Pork plant to discuss employment opportunities with the owners and the needs of MJMC's clients, especially in relation to transportation and language barriers.



### Learning By Doing

Monica took her clients on a number of tours around Moose Jaw, as well as to other communities, to visit various businesses, workplaces, organizations and schools in order to adequately highlight the many opportunities available to them. These trips for clients of the Employment Program included such locations as the Salvation Army, SIAST Palliser Campus, and the University of Regina Campus.





### Local Employment and Career Opportunities

EP clients of all ages were able to secure employment with local businesses and organizations such as Ardene, Boston Pizza, Capilano Court, Carr’s Confectionary, Comfort Inn, Destiny’s Development, Heritage Inn, Kwala-T-Cleaners, Michelle’s Sari-Sari Store, the Moose Jaw Times Herald, Scandinavian Building Services, Sears, Southland Roofing, Superstore, and Temple Gardens.

### Workplace Training and Certification

For the past few years the MJMC’s Employment Program has worked closely with various service providers and organizations, such as Moose Jaw Public Health and St. John Ambulance, to provide newcomer clients access to certification. These included Safe Food Handling, First Aid/CPR, WHMIS and basic computer skills training in Microsoft Office programs, current Windows operating systems, and internet browser usage.

Over the 2013/2014 fiscal year, 13 individuals were certified in Standard First Aid/CPR, 10 people completed the Basic Computer Training Course and 6 people completed Public Health’s Safe Food Handling Course.





### Low Literacy Employment Program

Monica partnered herself with LINC Instructor Carol Moran to develop a program aimed at teaching low literacy clients about job searching, resume creation, what to expect in interviews and the basic, essential, computer skills required of employees in most of-fice settings. 5 people from the various LINC classes completed this training.

## Settlement Workers in Schools

SWIS is an education system based outreach program designed specifically to help newcomer students and their families settle into their local school and community. In July of 2013, SWIS and the employment program organized a 2 week summer employment program that 8 students participated in. They were certified in CPR, learned how to write resumes and cover letters, received guidance in how to apply for jobs, and practised interview skills. In November 2013, the MJMC and Central Collegiate worked in partnership to host a Cultural Fair. There were 19 cultural displays as well as cultural entertainment all designed, crafted and performed by the students participating in the SWIS program. The fair was open to all students at the school and the general public. March 21st was the International Day for the Elimination of Racial Discrimination. In preparation for this day, the SWIS program and Central Collegiate worked together to send a group of 8 youth to Regina in February to attend an anti-racism facilitator training session. From this training the SWIS program was able to hold 38 Anti-Racism workshops in classrooms across the city the week surrounding March 21. Our greatest achievement this year was definitely the expansion of SWIS programming into the rural areas. We are now able to serve newcomer students and their families within the entire Prairie South School Division. The division covers communities between Coronach to Craik and Assiniboia to Kincaid.

Clients 2013/2014	Refugees	Economic Immigrants	Family Class	Services Delivered	Referrals		
224	124	67	16	1576	155	Jaella Nicholson	
						Dakota Leggott	
						Christa Sanford	



## ThuriZza “Thor” Myo

Known affectionately as “Thor” among his classmates and friends as well as the administrative staff and teachers at Empire School, ThuriZza Myo has really taken to life in Moose Jaw over the past seven months. At just 13 years old, Thor arrived to Canada from Myanmar along with his mother (who was expecting a baby), father, younger sister and his two grandmothers, none of whom spoke any English. Seeing that this would lead to difficulties for his family, Thor has really given everything to learning English and educating himself on Canadian culture. He translates and interprets for his parents whenever they require the aid and does everything he can to help his sister feel comfortable around town and in school.

Thor’s teachers are always quick to praise the progress he has made over such a small period of time. They are constantly impressed by his excitement to learn and his involvement in sport. Thor currently competes in track and field, plays on the school’s volleyball and badminton teams. He is also passionate about music and enjoys playing the drums.

“I think that he will be an excellent role model for not just his younger siblings, whom are fortunate to have his English speaking skills and experience to learn from, but also other newcomer youth who will have the privilege of knowing him.” - Christa Sanford, SWIS Elementary.



## OUTCOMES

- Transition into the Canadian school setting is enhanced
- Newcomer families involvement in the student’s school life is increased
- Newcomers are connected to broader community resources
- Partners are aware of newcomers needs and contributions and are engaged in newcomer settlement
- The community has a better understanding of newcomers needs, backgrounds and culture



## Central Collegiate Cultural Fair

In November the MJMC and Central Collegiate worked together to put on the Cultural Fair in the school's gymnasium. There were 19 cultural displays put on from students. The entire school, LINC classes from the MJMC and the community came down for the day to enjoy traditional food and learn more about the different cultures present in Central Collegiate. There was also different types of cultural entertainment put on by the students, such as dances, singing, and speeches on the differences between their country and Canada.



## Anti-Racism Leadership in Schools

March 21<sup>st</sup> was the International Day for the Elimination of Racial Discrimination. In preparation for this, the SWIS program and Central Collegiate worked together to send a group of 8 students to Regina in February for an Anti-Racism Leadership Workshop. These students then worked together to put on presentations in their schools to raise awareness and promote anti-racism.



## Moose Jaw Newcomer Welcome Center



### Gateway

140 New Clients

1472 Service Inquiries

### Settlement Advisor

88 New Clients

1900 Service Inquiries

In October of 2013 the Regional Newcomer Gateway underwent a name change to the Newcomer Welcome Center. The MJMC felt this new name was more straightforward and newcomer-friendly and would thus increase awareness of our services. Following the name change, staff worked hard at developing branding with the intention of being more recognizable. Part of this included an NWC Facebook page to increase our virtual footprint.

Community partnerships have been a primary focus as we seek to connect our clients to the broader community. We have made our facility available to numerous service provider organizations for presentations, meetings and other networking activities with our clients. These include offering our boardroom to groups such as RIC Newcomer Services, South Central Food Network, the Cultural Diversity Advisory Committee, and many more. As well, our facility and new over-the-phone interpretation service are available to facilitate meetings between service provider organizations and newcomers.

### Newcomer Welcome Centre Staff

Manager—Dalise Hector

Settlement Advisor—Catherine Hammer/Lilly Selvaraj

Information Advisor—Lilly Selvaraj/Saurav Rokaya

## NWC 2013/2014 Events

- International Foreign Workers and Family Info Session
- Immigrant Access Fund (IAF) sessions for the public and for stakeholders
- Sask Immigration Changes Information Session
- Foreign Worker Legislation Info Session for employers of newcomers and stakeholders
- Introduction to Income Tax
- Regional Intersectoral Committee (RIC) Newcomer Services Committee Meeting
- Cultural Diversity Committee meetings (Municipal)
- International Women's Society meetings
- Transitions to Employment Read-a-thon
- MJMC Youth Summer Program
- Mental Health First Aid
- MJMC Sidewalk Days booth
- SWIS Student Newcomer Orientation Week
- South Central Food Network committee meetings
- Canadian Mental Health Association (CMHA) Board Meeting
- Vision 20/20 Ottawa (CIC Conference) webcast
- Driver's Training sessions





## Newcomer Children's Summer Program



Approximately 20 children between the ages of 6 and 13 participated in this year's MJMC Summer Program. Kailee Brennan returned as our Summer Culture Program Coordinator to develop educational and cultural activities for the group to participate in. Kailee took the lead in fostering a partnership between the MJMC and the Moose Jaw Public Library to allow children to participate in their Summer Reading Program. She also worked with the Art Museum to provide children with a one week art camp, which was a huge success.

Steven Martinyuk was hired as Physical Activity Coordinator for the summer. He focused on introducing the kids to sports that are offered through their elementary schools in an effort to raise their interest in them and to prepare them for tryouts should they want to become involved. They spent a week each on Volleyball, Basketball and Badminton. The kids also spent a week learning about the human body, studying both the muscular and skeletal anatomy, as well as general fitness and good nutrition.

## Motif Festival 2013

Motif Festival 2013 almost did not come to pass due to severe flooding in Happy Valley Park from the spring melt. Though we were able to pump out the flood waters, more rain over the weekend of July 12-14 put a bit of a damper on the celebrations. However, that did not stop over 3500 people from attending the event to take in some truly fascinating cultural performances and to sample international foods! This is in no small part due to the tremendous work of Alba Zhou, who once again served as Festival Coordinator, and Festival Assistant Jacob Oddie. Both were able to work under an extremely tight schedule to prepare the grounds, acquire sponsorship, organize volunteers, confirm performers and keep the weekend's events on schedule. If there is one thing that this year's festival reaffirmed it's that come rain or shine, Motif is still capable of drawing a large crowd to the friendly city every summer!



Childcare Services

Daycare Director	Caroline Hrenyk Nicole Herbert
Daycare Supervisor	Indannah Boechler
Early Childhood Educators	Susan Noren Qing Yan Zhang Xiao Mai Yu Melanie Darlington Ledis Blanco Charlotte Blondeau Michelle Stevens Stephanie Mitchell Olivia Dyck
Daycare Cook	Saurav Rokaya
Child-minder	Nasro Jibril

Allowing Room for Growth

In addition to providing a quality and culturally sensitive daycare, the MJMC Daycare is also dedicated to fostering the growth of students from around the province who are studying to become Early Childcare Educators (ECE). Over the 2013/2014 year the daycare had a few students come from SIAST for work placement positions and as part of the school’s Work Exploration Program to see what being an ECE entails and what is involved with that line of work.

MJMC Daycare Hours of Operation

Monday to Friday

7:00AM - 5:30PM







Our daycare has been a very busy place this past year! The pre-school children have been going on more outings such as to the mall, around the community on bus rides, playing in local parks, engaging in programs at the Yara Center and exploring downtown to visit various local shops.

Both Crescent Park and the Moose Jaw Public Library in particular have been a big part of the children's days. On numerous occasions we would go for walks through the park to feed the ducks, get some exercise in the play areas and sit in the grass to eat snacks. At the library our daycare children would look at books, they participate in many of the craft programs put on for kids and we frequented the Daycare and Preschool Story Time events.

Each and everyday the children participate in activities that foster and promote their social and emotional, physical, intellectual, cognitive, language, and creative development. They are encouraged to create by coloring, painting, using play dough and building blocks. Time is also spent reading together, listening to stories, putting on fun plays for the daycare staff and learning how to cook things such as cookies, muffins, bread and donuts.

We have seen much growth in the daycare this year not only with the children but with the team of dedicated staff. We have been working towards building a new playspace on the property for the children which will enable us to enhance our programming. We hope to see this initiative come to fruition in the coming year.



Volunteers



Volunteers continue to be a tremendous source of support for newcomers and their families through all of the programs we offer at the MJMC. This year 21 program volunteers generously gave 708.25 combined hours of their time to mentoring, tutoring, encouraging, and supporting newcomers across all of our programs. Our students and clients appreciate having them here and we cannot thank them enough for their continued support. In addition to our regular volunteers MJMC also maintains a list of volunteer interpreters and translators. This list consists of 27 different languages and is distributed to various community service providers and emergency personnel.

- Phyllis Beach
- Grace Beck
- Mike Beck
- Jary Bingham
- Sherry Block
- Lorna Bratford

- Andy Brewer
- Casey Eberl
- Dan Erickson
- Linda Erickson
- Nancy Findlay
- Reg Forbes

- Linda Henry
- Del Johnson
- Ramsay Klassen
- Brianne Levy
- Breanne Quiring
- Janelle Smith

- Sally Stenko
  - Sarah White
  - Youngeun You
- Thank You

Program	Daycare	LINC	Night Class
Volunteer Hours	6	384.25	318





## Volunteer Appreciation Week 2013

On April 11, 2013 our staff in Settlement Services organized a Volunteer Appreciation Week tea to say thank you for the hard work, commitment and passion that so many have put toward aiding newcomers to Canada in their studies and daily lives.

Year round, volunteers at the MJMC give a great deal of their time and energy to aiding newcomers as a group, or one on one, with reading comprehension, writing skills, the pronunciation of words, class projects, navigation of the city, computer usage and a number of other essential skills. LINC students have always valued these efforts. Having a designated day to allow everyone the opportunity to reflect on their experiences, celebrate their progress as learners, teachers and leaders, and to enjoy time socializing outside of the classroom has proven to be especially beneficial to all!

LINC classes also prepared thank you cards and read messages expressing how much of a difference aid from volunteers has made in their progress with learning about the city of Moose Jaw, developing fluency in the English language and understanding Canadian culture, politics and society.



## Staff Development & Thanks

### 2013/ 2014 Staff Professional Development

AAISIA / SAISIA Needs Assessment  
Administrative Assistants Conference  
Art of Creating Opportunity Seminar  
Changing World of CIC  
CMAS Child Minding of Newcomer Children  
Foreign Worker Recruitment & Immigration Service  
Act Information Session  
Global Gathering Life Skills Facilitation  
ICARE In Person & Webinar Training  
Innovative Approaches to Improving the Literacy & Essential Skills of Immigrants Webinar  
Managing Multiple Projects, Objectives and Deadlines  
MCOS Intercultural Communication  
MCOS Anti-Racism Facilitator Training  
National Settlement Conference Information Session  
National Career Development Conference  
Portfolio Based Language Assessment Webinars  
REALize English Online  
SAISIA Emergency Preparedness  
SAISIA Privacy Training  
Skill Path Conflict Resolution  
SWIS Orientation Newcomer Week Training  
Tutela Webinars  
Vision 20/20

### Funding Partners—Many Thanks

Citizenship & Immigration Canada  
The Saskatchewan Ministry of Economy  
Ministry of Education  
Ministry of Social Services  
Community Initiatives Fund  
Student Summer Works  
True Sport Community Fund  
Canada Summer Jobs  
Moffatt Family Fund  
City of Moose Jaw  
MCoS

### Member Groups

Caribbean Association of Moose Jaw  
Chinese Benevolent Society  
Latin American Community of Moose Jaw  
Hispanic Culture of Saskatchewan  
International Women's Society of Moose Jaw  
Irish Club of Moose Jaw  
Moose Jaw Jamaican Association  
Moose Jaw Scandinavian Society  
Moose Jaw Scottish Society Inc.  
Filipino Community of Moose Jaw  
Russian Association



## Audited Financial Statements 2013/2014

### S.N.ROY & ASSOCIATES

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#### AUDITORS' REPORT

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To the Members of Moose Jaw Multicultural Council Inc.

We have audited the statement of financial position of Moose Jaw Multicultural Council Inc. as at March 31, 2014 and the statements of revenues and expenditures, changes in net assets and cash flows for the year then ended. These financial statements are the responsibility of the company's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraph, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In common with many charitable organizations, the company derives revenue from government funding, fees, fundraising and donations the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the company and we were not able to determine whether any adjustments might be necessary to contributions, excess of revenues over expenses, current assets and net assets.

In our opinion, except for the effect of adjustments, if any, which we might have determined to be necessary had we been able to satisfy ourselves concerning the completeness of the contributions referred to in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of the company as at March 31, 2014 and the results of its operations and its cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

Moose Jaw, Saskatchewan  
June 14, 2014

  
S.N.Roy & Associates

610 1ST AVENUE NW • MOOSE JAW, SASKATCHEWAN • S6H 3M6  
PHONE: (306) 694-1066 • FAX: (306) 694-1766


MOOSE JAW MULTICULTURAL COUNCIL INC.

Statement of Financial Position

March 31, 2014

	2014	2013
<b>ASSETS</b>		
<b>CURRENT</b>		
Cash	\$ 251,610	\$ 238,765
Term deposits <i>(Note 4)</i>	86,218	84,675
Accounts receivable	199,298	97,515
Accounts receivable from employees	-	1,835
Interest receivable	19	19
Goods and services tax recoverable	4,393	3,437
Prepaid expenses	6,616	2,289
	<u>\$ 548,154</u>	<u>\$ 428,535</u>
<b>LIABILITIES AND NET ASSETS</b>		
<b>CURRENT</b>		
Accounts payable	\$ 15,161	\$ 7,345
Employee deductions payable	20,242	17,932
Deferred income <i>(Note 5)</i>	148,280	24,186
	<u>183,683</u>	<u>49,463</u>
<b>NET ASSETS</b>		
MJC	347,494	369,012
Happy Valley	16,977	10,060
	<u>364,471</u>	<u>379,072</u>
	<u>\$ 548,154</u>	<u>\$ 428,535</u>

ON BEHALF OF THE BOARD

 Director  
 Director

See notes to financial statements



MOOSE JAW MULTICULTURAL COUNCIL INC.				
Statement of Changes in Net Assets				
Year Ended March 31, 2014				
	MJMC	Happy Valley	2014	2013
NET ASSETS - BEGINNING OF YEAR	\$ 369,012	\$ 10,060	\$ 379,072	\$ 368,234
Deficiency of revenue over expenses	(21,518)	6,917	(14,601)	10,838
NET ASSETS - END OF YEAR	\$ 347,494	\$ 16,977	\$ 364,471	\$ 379,072

MOOSE JAW MULTICULTURAL COUNCIL INC.				
Statement of Revenues and Expenditures				
Year Ended March 31, 2014				
		2014		2013
REVENUE				
Schedule of Revenues and Expenditures	\$	1,235,123	\$	1,181,061
Schedule of Revenues and Expenditures - Happy Valley Park		17,379		8,295
		1,252,502		1,189,356
EXPENSES				
Schedule of Revenues and Expenditures		1,256,641		1,165,034
Schedule of Revenues and Expenditures - Happy Valley Park		10,462		13,484
		1,267,103		1,178,518
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	\$	(14,601)	\$	10,838

MOOSE JAW MULTICULTURAL COUNCIL INC.

Schedule of Revenues and Expenditures

Year Ended March 31, 2014

	2014	2013
<b>REVENUE</b>		
Program revenues	\$ 1,002,230	\$ 975,004
Daycare revenues	227,364	196,623
Miscellaneous	2,755	6,654
Expense recovery	230	77
Donations	283	958
Interest income	2,081	1,555
Memberships	180	190
	<u>1,235,123</u>	<u>1,181,061</u>
<b>EXPENSES</b>		
Advertising and promotion	3,413	1,436
General and administrative expenses	107,659	56,224
Rental	123,322	115,835
Salaries and wages	985,336	948,138
Supplies	13,797	21,846
Telephone	13,450	9,639
Travel	9,664	11,916
	<u>1,256,641</u>	<u>1,165,034</u>
<b>INCOME (LOSS) FROM OPERATIONS</b>	<u>\$ (21,518)</u>	<u>\$ 16,027</u>

See notes to financial statements



MOOSE JAW MULTICULTURAL COUNCIL INC.  
Schedule of Revenues and Expenditures - Happy Valley Park  
Year Ended March 31, 2014

	2014	2013
REVENUE		
Grants	\$ 17,066	\$ 7,000
Park Rental	205	1,186
Interest income	108	109
	17,379	8,295
EXPENSES		
Capital expenditures	1,701	592
Honoraria	1,802	2,735
Office	42	73
Salaries and wages	3,303	6,652
Utilities	3,614	3,432
	10,462	13,484
INCOME (LOSS) FROM OPERATIONS	\$ 6,917	\$ (5,189)

See notes to financial statements

MOOSE JAW MULTICULTURAL COUNCIL INC.

Statement of Cash Flows

Year Ended March 31, 2014

	2014	2013
<b>OPERATING ACTIVITIES</b>		
Excess (deficiency) of revenue over expenses	\$ (14,601)	\$ 10,838
Changes in non-cash working capital:		
Accounts receivable	(101,782)	55,475
Accounts receivable from employees	1,835	(1,835)
Accounts payable	7,815	(8,386)
Deferred income	124,094	11,284
Prepaid expenses	(4,327)	5,213
GST payable (receivable)	(956)	461
Employee deductions payable	2,310	(18)
	28,989	62,194
<b>INCREASE IN CASH FLOW</b>	14,388	73,032
Cash - beginning of year	323,440	250,408
<b>CASH - END OF YEAR</b>	\$ 337,828	\$ 323,440



**MOOSE JAW MULTICULTURAL COUNCIL INC.**  
**Notes to Financial Statements**  
**Year Ended March 31, 2014**

1. COMPARATIVE FIGURES

Some of the comparative figures have been reclassified to conform to the current year's presentation.

2. PURPOSE OF ORGANIZATION

The Moose Jaw Multicultural Council Inc. is a local organization that welcomes and integrates newcomers to Canada and develops harmonious relations among Canadians through various programs and activities. Moose Jaw Multicultural Council Inc. is incorporated as a non-profit organization.

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Capital assets

Capital asset acquisitions and disposals are not recorded on the statement of financial position but, are recorded on the statement of revenues and expenditures in the year of acquisition or disposal.

4. TERM DEPOSITS

	2014	2013
3-5 Year Redeemable Term Deposit maturing June 8, 2014. The interest rate is 1.55%.	\$ 8,868	\$ 8,733
2 Year Non-redeemable Term Deposit maturing October 21, 2014. The interest rate is 1.90%	70,871	69,550
3-5 Year Term Deposit maturing January 10, 2015. The interest rate is 1.35%. ***	6,479	6,392
	<u>\$ 86,218</u>	<u>\$ 84,675</u>

\*\*\* Happy Valley Park maintains a term deposit in the amount of \$6,479.

5. DEFERRED INCOME

Contributions are recognized as revenues in the year in which the related expense occurred. Deferred contributions are as follows:

	2014	2013
Employment and Career Preparation Program	\$ 40,685	\$ -
Truesports Fund	2,049	2,694
Organizational Development Fund	2,809	2,809
SISAG	21,265	13,440
Stage 1 English	3,983	3,695
Donations	2,659	1,548
Mewcomer Welcome	74,830	-
	<u>\$ 148,280</u>	<u>\$ 24,186</u>

Moose Jaw Multicultural Council Inc. calculates the deferred income amount of funding from projects based on the estimated cost of completion. An error in this process caused an overstatement of income in 2013 and an overstatement of any loss occurring in 2014. The amount is not material and has not resulted in a restatement of financial information.



Moose Jaw Multicultural Council

60 Athabasca St. E.      Moose Jaw, SK S6H 0L2

PH: (306) 693-4677      Fax: (306) 694-0477

Email: [reception@mjmcinc.ca](mailto:reception@mjmcinc.ca)

Web: [www.mjmcinc.ca](http://www.mjmcinc.ca)